

ATC Logistics Transforming Delivery Operations with PowerApps, Power BI, and SharePoint Solutions.

Case Study



OVERVIEW OF THE COMPANY

ATC Logistics is a trusted provider for European data centers, offering specialized computer transport, IT relocation, logistics planning, and data center commissioning and decommissioning. With technical expertise and an innovative approach, ATC ensures projects are executed with professionalism and efficiency, exceeding industry standards to meet diverse client needs.

CHALLENGES

1 Loading and Unloading

Using spreadsheets and phone calls to manage shipments during loading and unloading caused a lot of inefficiencies and potential errors.

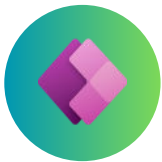
2 Delivery Tracking

Delivery tracking was challenging without real-time updates, causing delays, miscommunication, missed follow-ups, and a lack of timely action.

3 Handling Escalations

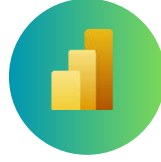
Handling and escalating issues with instruments or other vital logistics components, including parts and tools, led to operational bottlenecks.

SOLUTIONS



Power Apps

We developed a centralized platform specifically for planning and coordinating shipment deliveries. This app provides real-time notifications, quality control checklists, performance tracking, improving operations efficiency and errors reduction.



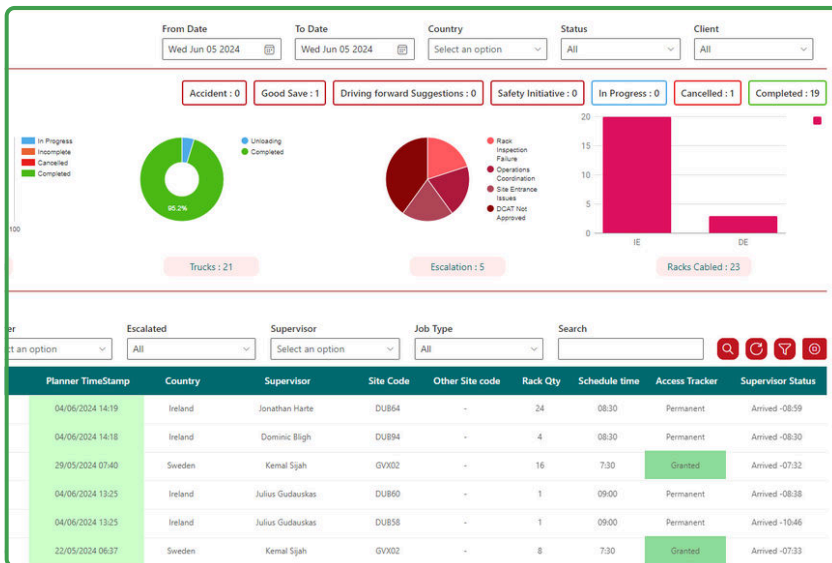
Power BI

Our interactive visualizations and real-time insights enhanced delivery tracking, increased collaboration and empowered data-driven decision-making. This enabled Senior Leadership to access the reports and effectively for decision making.



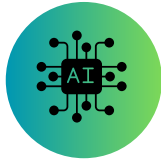
SharePoint

Our SharePoint custom solutions transformed ATC Logistics using modern tools, and simplified integrations with other 3rd party applications. This enhanced collaboration, propelling the company towards future growth and innovation.



AI Automation with Logistics

A complete IT solution for logistics!



AI ChatBot

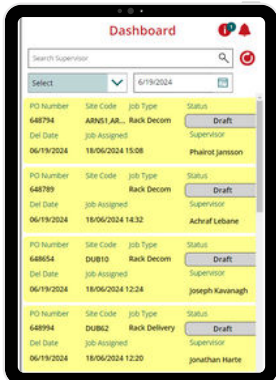
In our logistics app, an AI chatbot handles on-field user queries quickly and accurately. It analyzes input, understands context, and provides precise responses. This streamlines communication, saving time for both on-field users and office employees.



Power Automate

We've set up more than 40 automated workflows with Power Automate, linking on-field workers to office staff. For instance, when field workers finish shipments and update their status, it triggers workflows that alert office employees.

RESULTS ACHIEVED



On-Time Deliveries

Significant improvement in delivery punctuality, ensuring that assets are delivered as scheduled.



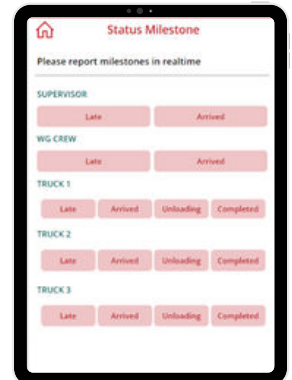
Time Efficiency

Streamlined processes resulted in a 90% increase in time efficiency, reducing delays and enhancing productivity.



Customer Satisfaction

Exceptional service quality and reliability led to 100% customer satisfaction, reflecting the highest standards of performance.



Testimonial

ATC Logistics experienced remarkable improvements in our delivery operations. The integration of PowerApps, Power BI, and SharePoint solutions revolutionized our planning and communication processes, resulting in higher efficiency, better decision-making, and increased customer satisfaction. TechnoRUCS Team is extremely professional and forthcoming.



Filip Ivankovic
ATC Logistics

CONCLUSION

The case of ATC Logistics highlights how TechnoRUCS custom solutions can transform business operations. By integrating PowerApps, Power BI, and SharePoint, we significantly improved efficiency, punctuality, and customer satisfaction. Our expertise in Microsoft technologies ensures that we can address your unique challenges and drive measurable improvements.

Trust TechnoRUCS to deliver innovative solutions that elevate your operational capabilities.

